

Quality Statement



Level 5 Website Ltd specialise in a range of fields from website design/development to consultation. A list of our services can be found here: <http://www.level5websites.com/services>.

Level 5's confidence derives from watching an organisation grow; by using our invaluable expertise and experience, makes our organisation want to succeed further. Our objective isn't just to get a product/service complete, but to ensure it is done to your satisfaction and requirements.

- ✓ **We will aim to deliver the most cost effective products and services**
- ✓ **We will aim to provide the best advice to our clients, to ensure they receive value for money**
- ✓ **We will aim to achieve a standard of complete customer satisfaction for all the services we provide**
- ✓ **We will aim to improve our skills and strategies on the services we provide to our clients**
- ✓ **We will aim to exceed our client's expectations**
- ✓ **We will aim to listen to our clients and constantly improve upon your website**
- ✓ **We will design and validate your website to W3C standards. This will increase the usability and reliability across all browser and platforms. (certain applications may be third-party which may be beyond our control)**
- ✓ **We will always support our customers and we will aim to respond to any issues or enquiries as quickly as possible**
- ✓ **We will encourage all of our employees to be committed to this statement**
- ✓ **We will encourage all of our employees to contribute towards quality improvements**

Contact Hours

You can contact Level 5 Websites Ltd during normal working hours (Monday to Friday, 9am – 5pm) by Email, Telephone or Skype.

For certain projects and maintenance packages, contact may be extended via a mobile number in case of emergencies.

Last Reviewed: 13th April 2011

Contacting us

<http://www.level5websites.com>

Lynton & Co, Matrix Business Centre-Mistral House Victoria Road

Dartford, Kent DA1 5AJ

United Kingdom

info@level5websites.com

Telephone: 020 8133 0362

Page 1 of 1

[Level5Websites.Com](http://www.level5websites.com) – Taking ideas to another level
www.level5websites.com : info@level5websites.com

Registered Office: C/o Lynton & Co Matrix Business Centre-Mistral House, Victoria Road, Dartford, Kent, DA1 5AJ
Company No. 07172265 VAT No: GB101846541

